

March 12, 2020

Dear Residents,

Since our previous communication on March 9 regarding the global outbreak of the coronavirus disease (COVID-19), we have continued to evaluate the precautions and actions we are taking to limit the possibility of an outbreak at Splendido. This situation continues to evolve, and it is out of an abundance of caution, that the following measures will be implemented effective immediately.

1. Visitors will not be allowed to enter Splendido until further notice. Exceptions will be made for the following:
 - a. Immediate family members (two-person limit, restricted to ages 18 and older)
 - b. Visitors entering for health-related purposes such as caregivers and home health workers, and visitors approved by management, to complete maintenance/repairs.
 - c. All persons entering will be health-screened by a Splendido team member.
2. If you leave the community, we ask you to maintain social distancing, avoid large gatherings, and frequently sanitize your hands. You may be asked screening questions upon your return.
3. All scheduled group outings and most onsite events with guest speaker will be cancelled.
4. We will continue to offer transportation for medical appointments but discontinuing all other transportation requests.
5. Restaurants will be open for residents only; family members may dine in resident's apartment.

As we are seeing and learning from others, the key to containing a potential outbreak is social distancing. These measures are consistent with guidelines offered by the CDC, State, and local health authorities. While these measures may feel disruptive to our day to day lives, it is paramount to keep our community healthy.

Thank you for your continued support and understanding at this time.

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PS: Please note that this letter is being shared with all residents' current emergency contacts.